

November 2012



i2i Università from SAI Global is a consortium led online management tool showcasing global Standards and Directives into higher educational organizations. The service delivers global Standards and Technical documents alongside the University's own customized content and industry related value add content.

It provides one platform for Universities to share cost efficiencies, collaborate with content and tailor the service to individual Departments, Students and Alumni.

Case Study

Officially recognized in 1859 today Firenze , The **University of Florence**, is one of the largest research organizations and higher education centers in Italy, with about 2,000 teachers and researchers, around 1,600 technical and administrative staff, and about 54,000 graduate students and postdocs.

The **University of Florence** traditionally focuses on the development of partnerships with foreign universities and the process of internationalization, which has become a strategic issue and dominates the life of the university in research, teaching, the organization of the study, and the diversity of teachers, researchers and students. There are currently more than 260 cooperation agreements with many partner universities in some 70 countries.

In 1999, the University of Florence became recognized as a "Centre of Excellence Jean Monnet European" in order to coordinate the cooperation with other universities, encourage all activities related to European integration and to disseminate information on these activities. Finally, Firenze promotes the development and effectiveness of university collaboration with joint courses of study leading and joint degrees with other global universities.



The University has recently implemented the i2i Platform and we had a chance to work with Simonetta Pagnini , (Head of Library Services). We asked her some questions about our service;

Q: Tell us a bit about your University? (Location, size, campus, history)

SP: "Based in the historic city of Florence, Firenze has a tradition of arts and culture particularly but this increasingly is leading to an expertise in Science Technology. For more information visit: www.unifi.it"

Q: What does your team do and your role?

SP: "Our team manages the acquisition and management of electronic resources for the Library of Science Technology and the University Library. I oversee the resources and strategy."

Q: How have you found the i2i installation and first few months of access?

SP: "The installation went well, we like the Administration controls especially the dashboard feature showing the number of users and documents accessed. The ability to view documents from any PC at home or in the Library is a good point too."

Q: Have you had any feedback from students and lecturers?

SP: "There were some early issues with authentication and registration but now the users seem happy and our statistics (user) are climbing! They also like the different language versions available within i2i."

Q: What are your future challenges as a team?

SP: "Due to the tough economic climate maintaining the existing services and resources is a challenge."

Q: Are you happy with the service and support from SAI Global?

SP: "Overall yes. There is a large amount of International content that suits our university's profile and partnerships which is positive. We have needed to ask a few copyright questions and the SAI Global team answered the issues very well linking us into the publisher's policies."

For more information please visit: <http://www.i2isolutions.net/university>

