![SAI360 logo]

Did You Know That 30% of Data Breaches are Caused by Current Employees?

With the introduction of the GDPR regulations it is more important than ever to train your staff to handle data securely. A robust training solution is an essential part of protecting customer data and meeting GDPR and data privacy requirements. You may think that GDPR compliance is the responsibility of the IT team or Data Privacy Officer, and that confidential data can be protected with software. But employees of all levels handle personal data across many departments every day and this presents a huge risk.

How do you ensure your staff are doing all they can to protect the integrity of your data?

Implementing a robust training programme with interactive, engaging reminders to embed the importance of data protection throughout your organisation is the best way to protect your business and build customer trust.

SAI Global is a leader in Ethics & Compliance E-Learning. Our GDPR and data privacy courses and tools will not only train your staff but provide that all important audit trail. Therefore if an employee related breach does happen you can prove the employee was fully trained and didn't follow procedures. Having this proof can significantly reduce any fines incurred.

DEPARTMENTS THAT COULD PROCESS PERSONAL DATA

- SALES
- OPERATIONS
- MARKETING
- PURCHASING
- FINANCE
- HUMAN RESOURCES

HOW DO MOST DATA BREACHES HAPPEN?

30%
CURRENT EMPLOYEES

70%
Former Employees, Hackers, Competitors, Current Third Parties
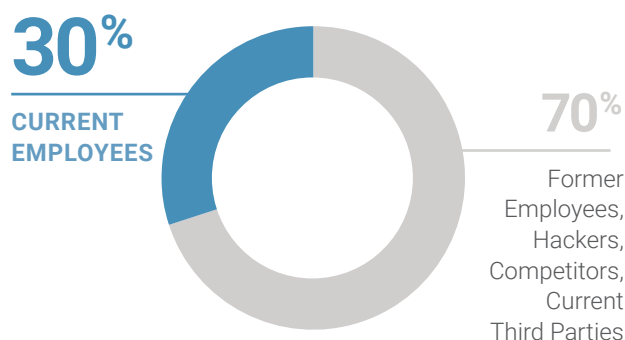
Source: PWC The Global State of Information Security® Survey 2018

SAI GLOBAL

What Courses Are Available?

We have 3 different levels of GDPR course to choose from plus data privacy courses. We can cater for all levels of staff from low risk staff who need an awareness of GDPR through to the high risk staff who handle personal data on a daily basis. Our profiled course takes personalisation to a whole new level. Employees will be asked a series of questions at the start, and the course will be automatically tailored to cover their responsibilities.
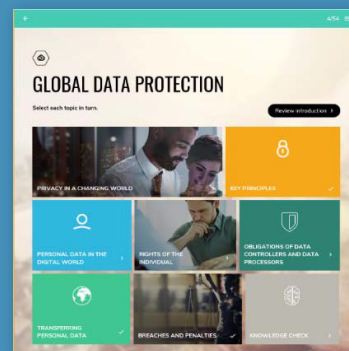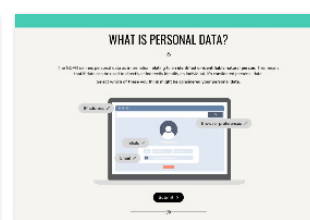
GDPR BASIC COURSE

The modules in this course are relevant to all staff in your organisation as everyone should have an awareness of GDPR and understand the risks to individuals of sharing their personal information, and the ethical and legal responsibilities of global companies to protect it.

- It includes information such as:
- Privacy in a changing world
- Key principals of GDPR
- What qualifies as personal data
- Possible breaches and penalties

There is a knowledge check at the end of the course so management can view the level of competence of each team member.
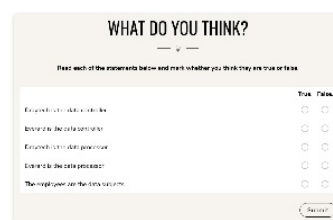
Includes knowledge checks   Interactive guides

GDPR ADVANCED COURSE

This course is relevant for staff who need a more in-depth understanding of GDPR. They may come in contact with personal data in their daily roles and have responsibility for handling, moving or processing data and represent a higher risk to your organisation.
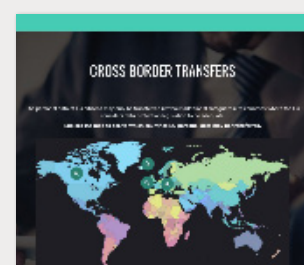
This course includes all the modules from the basic course plus:

- The rights of the individual when handling their data
- The obligations of data controllers and processors
- Transferring personal data

There is an in-depth knowledge check at the end of the course so management can view the level of understanding of high risk employees.
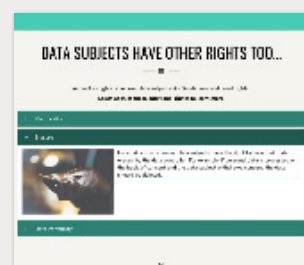
Real life scenarios   Global guidelines

GDPR PROFILED COURSE

This option is great for companies that have multiple employees with different levels of responsibility and involvement with personal data.

Each person taking the course will be asked a series of questions before they begin and the content of their course will be automatically tailored to match their role and responsibilities. It is a great way to ensure everyone gets the level of training they need. The course contains all of the information from the advanced course so high risk employees will see all of the content and lower risk staff will get the shorter overview they need.
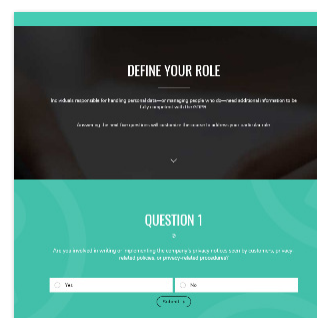
Intelligent profiling ensures content is customised to be relevant to each employee's role
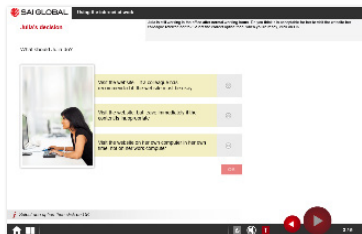
Securing information & protecting privacy
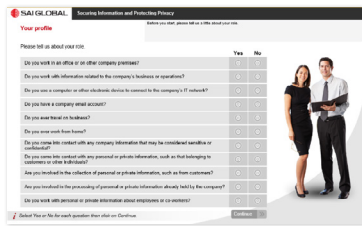
This course covers the whole spectrum of securing information and protecting privacy. Companies can configure a course to cover the Information Security and Privacy topics which are a priority to them. If required, these can then be swapped each year keeping the course fresh for learners and relevant to the organisation.

OVERVIEW MODULES:

- The need to secure information and protect privacy
- Securing our information and systems
- Protecting our privacy

CONTENT MODULES:

- Securing information on company premises
- Meetings and conversations
- Protecting your work computer
- Using email
- Using the internet at work
- Social networking
- Securing our information while travelling
- Working from home
- Transferring and sending information
- Social engineering

- Network security
- Attacks on our systems
- Classifying information
- Personal security
- Collecting personal information
- Using and disclosing personal information
- Access requests and updating
- Cross-border transfers
- Protecting employee information

Why choose training with SAI Global?

CUSTOMISE THE COURSES

Customise the courses by adding your own brandind and logo so the training feels like part of your company culture.

You can even customise the content. Amend some of the scenarios used in the training to the terminology and real life examples employees face in your business

Choose from illustrated or photographic courses. Multiple languages are already available and we have a capability to add further languages.

EASY TO ROLL OUT

Implementation is flexible. You can host the courses on your own in house Learning Management System and upload our legally approved content.

Or we have our own platform where we can host the courses for you and give access to your team across multiple devices.

CONSTANT REMINDERS

SAI Global have a range of videos, knowledge checks and reminder tools to intensify the learning experience that can be easily hosted on your intranet or LMS to remind employees regularly.

Research shows that to embed training employees need reminders and refreshers to keep the knowledge at the forefront of their mind.

Videos

Whiteboards

CONTENT & FUNCTIONALITY

Courses are legally approved to meet recommended guidelines giving you the confidence you need should a breach happen.

Courses are modern, intuitive, fun and engaging. They have fully responsive touchscreen functionality and the screen will resize depending on the preferred device of the user giving users the opportunity to do the course on their phone or tablet.
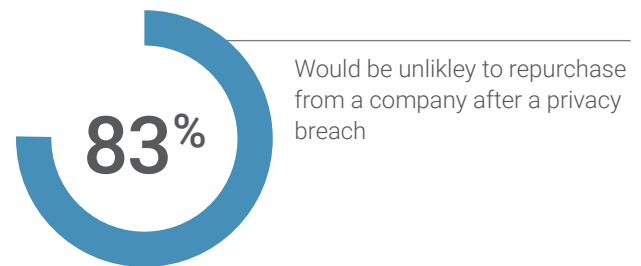
GDPR: What do you need to know?

The General Data Protection Regulation (GDPR) is a set of guidelines that all companies who hold the personal data of EU citizens must follow.

GDPR THE FACTS:

Fines of up to €20 million or 4% of global turnover

Data breaches must be reported within 72 hours to the regulatory authority

Data must only be used for the reason it was captured

If you no longer require data it must be disposed of

Customers must have the right to be forgotten so you must know where their data is held

Came into force 25th May 2018

Personal data must be obtained by consent

Why protect your data?

Data privacy is incredibly important to customers, according to recent customer research we conducted.

83% Would be unlikley to repurchase from a company after a privacy breach

43% Indicated they would never return to a company if their private data was breached

*Consumer trust index 2017

OUR E-LEARNING COURSES ARE ONLY PART OF OUR OVERALL SOLUTION TO SUSTAIN A COMPREHENSIVE GDPR RISK AND COMPLIANCE PROGRAM. WE OFFER:

ADVISORY SERVICES

SOFTWARE

- Pre-configured to meet GDPR clauses.
- Includes DPIA templates, GDPR content and breach reporting workflows.
- Fast implementation

ISO 27001 CERTIFICATION AND TRAINING

E-LEARNING

About SAI Global

SAI Global helps organizations proactively manage risk to create trust and achieve business excellence, growth, and sustainability. Our integrated risk management solutions are a combination of leading capabilities, services and advisory offerings that operate across the entire risk lifecycle allowing businesses to focus elsewhere. Together, these tools and knowledge enable clients to develop an integrated view of risk. To see our tools in action, request a free demo.

We have global reach with locations across Europe, the Middle East, Africa, the Americas, Asia and the Pacific.
For more information visit www.saiglobal.com.

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