Integrated Management Systems

Increasing Complexity

Businesses today face increasing levels of complexity and risk. It can be expensive and time consuming to deliver profitable business outcomes while meeting compliance obligations, and maintaining safe working environments. Organisations are also under increasing pressure to operate in environmentally responsible ways, address competitive markets and offer great customer experiences - all the while building a trusted brand. In a recent American Institute of Certified Public Accountants survey, 57% of respondents perceived an increase in the volume and complexities of risk for their business.

Not only are organisations face increasing demands, but many of the performance requirements often exist as conflicting goals. For instance, you may be striving to:

• Deliver high quality products at a low price;
• Achieve global scale while retaining local knowledge; or
• Guarantee fast and reliable supply of quality products.

Framework For Success

As complexity grows, so does risk sophistication. Many organisations and governments across the globe look to adopting standards as a means to address this challenge. Modern standards provide frameworks which drive strong governance, leadership impact, process commitment and robust system design practices. In addition standards support a continuous improvement culture and foster your people's development along the way. Certification provides evidence your business is operating to a high level as required of the market and best practices.

Other organisations take a more progressive approach to certification. They recognise that standards are more than just a checkbox to please regulators or request for proposal reviewers. Certification to a Standard or Standards can support a risk-based-thinking culture that which promotes: 'whole organisation' involvement and commitment, continuous improvement, competitive advantage, and greater efficiency. Rather than an organisational burden, standards become tools to enable business leaders to view risk in entirely new ways.

Business Fundamentals

A standards scheme introduces a foundation for business that is centered on quality and builds out key areas of business focus across four specific and relevant areas:

• ISO 9001 – Quality Management
• ISO 14001 – Environmental Management
• ISO 45001– Occupational Health and Safety
• ISO 27001 – Information Security

In addition, there are several specialist industry schemes based on the ISO 9001 – Quality Management framework while providing additional industry specific requirements.

There are four business standards you should consider when building a robust and effective management system.

ISO 9001 – Quality Management

When the delivery of quality experiences and performance is critical, ISO 9001 provides a structured yet flexible framework for a customer-focused business management system.

- Improved performance - studies have consistently shown ISO 9001 certified companies financially outperform non-certified companies
- Greater understanding and transparency throughout the organisation

- Improved management and operational processes, resulting in reduced waste of both time and materials, increased productivity, efficiency, and cost savings
- Motivated staff, who understand their roles and how their work affects quality
- Facilitates continuous improvement, elevates skill levels throughout the organisation, and enhances reporting and insight quality

ISO 14001 – Environmental Management

When it's important to show that your business takes environmental responsibilities seriously, ISO 14001 provides a framework that any organisation can follow to set up an effective Environmental Management System (EMS). It enables organisations of any type or size to develop and implement a policy committing it to the prevention of pollution, compliance with environmental laws; and to continual improvement.

- Minimising the risk of regulatory and environmental liability
- Improving an organisation's efficiency, leading to a reduction in waste and consumption
- Reduced energy consumption
- Reduced costs for emissions, discharges, waste handling, transport and disposal

ISO 45001 – Occupational Health and Safety

The world's first ISO standard for OHS management systems, it provides the framework for organisations to build a healthy and safe workplace, prevent work-related injuries, illnesses and deaths. The latest standard provides our customers with an International alternative to the current OHSAS 18001 or AS/NZS 4801 certifications.

- Improved employee health, reduce absenteeism, increased productivity

- Embed both employer and employee acceptance of health and safety responsibilities
- Reduced workplace/health care insurance premiums and lost time related costs
- ISO 45001 is founded on the High Level Structure and process approach that is the basis of all other ISO standards. This makes adoption and integration in your quality system easier and more consistent

ISO/IEC 27001 – Information Security

When it's important to protect the integrity of your organisation and information held about your customers, organisation and vendors, ISO/IEC 27001 helps ensure information security. This leading-edge tool helps enable organisations to organise information security processes and document subsequent actions.

- Minimising the risk of privacy and security breaches
- Demonstrating due diligence for compliance with privacy laws
- Defining the security process

Build and Improve Your Expertise Base

The most successful companies invest in their people and develop leaders. Without continuous professional training, you'll get left behind in today's hyper-changing business world. Continuous learning leads to long-term success for you and your organization. SAI Global can guide you on your learning journey.

Being an accredited certifying body, we have developed training courses that better enable you to get the most out of your management system and standards adoption for your business.

Learn to plan, implement, assess and improve your management system across your organisation, according to best practice.

SAI Global's world-class experienced specialised trainers are some of the world's foremost authorities in their fields. We receive an average consistent satisfaction score of 98% from over 100,000 trained individuals each year. Separate your organisation apart from the pack and keep in touch with best practice through a practical and applied learning experience.

Deepen Your Knowledge in a Number of Areas

Develop a deep understanding of the specifics behind the standards, management system and audit function. Become your organisation's go-to authority for:

- Auditing
- Business Improvement & Management
- Environmental management systems
- Food Safety
- Health & Safety
- Information Security
- Quality Management Systems
- Risk

We understand all organisations operate a little differently. To meet you where you are, and help you get to where you want to be, we offer training in different formats depending on your needs.

- Online Training – available anytime and anywhere
- Public Training – at a range of convenient locations
- On Site Training – at a time and location of your choice

Take a look at our range of courses and options at www.saiglobal.com/training

About SAI Global

At SAI Global we understand the challenges of building stakeholder trust and confidence for companies at all stages of maturity. We work with organisations to help them meet stakeholder expectations for quality, safety, sustainability, integrity and desirability in any market and industry worldwide - whilst embedding a critical risk-based thinking and a platform of continual improvement.

- Audit and Inspection – An accredited certifying body with highly experienced independent auditors

- Learning and Training – Extensive range of courses to deepen expertise, support career advancement and unlock new opportunities

- Product Certification – Provide evidence of conforming product through accredited certification

Operating in over 130 countries, delivering more than 125,000 audits annually and more than 100,000 people participate in our Assurance training courses each year.

To find out more visit www.saiglobal.com

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