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I.S. EN ISO 9000:2005

ICS 03.120.10

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QUALITY MANAGEMENT SYSTEMS - FUNDAMENTALS AND VOCABULARY (ISO 9000:2005)

This Irish Standard was published under the authority of the National Standards Authority of Ireland and comes into effect on:
October 5, 2005

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EUROPEAN STANDARD

NORME EUROPÉENNE

EUROPÄISCHE NORM

EN ISO 9000

September 2005

ICS 03.120.10; 01.040.03

Supersedes EN ISO 9000:2000

English Version

Quality management systems - Fundamentals and vocabulary (ISO 9000:2005)

Systèmes de management de la qualité - Principes essentiels et vocabulaire (ISO 9000:2005)

Qualitätsmanagementsysteme - Grundlagen und Begriffe (ISO 9000:2005)

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Ref. No. EN ISO 9000:2005: E

Foreword

This document (ISO 9000:2005) has been prepared by Technical Committee ISO/TC 176 "Quality management and quality assurance", Subcommittee 1, “Concepts and terminology”, in collaboration with the CEN Management Centre (CMC).

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by March 2006, and conflicting national standards shall be withdrawn at the latest by March 2006.

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ISO 9000:2005 was prepared by Technical Committee ISO/TC 176, *Quality management and quality assurance*, Subcommittee SC 1, *Concepts and terminology*.

Annex A of this International Standard is for information only. It includes concept diagrams that provide a graphical representation of the relationships between terms in specific fields relative to quality management systems.

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INTERNATIONAL STANDARD

ISO 9000

Third edition
2005-09-15

Quality management systems — Fundamentals and vocabulary

Systèmes de management de la qualité — Principes essentiels et vocabulaire

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Reference number
ISO 9000:2005(E)

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