

Legal Best Practice

LAW 9000
Tier 1 and 2



SAI Global Limited

SAI Global Limited is one of the world's leading business publishing, compliance, training and assurance organizations with offices in Europe, Australia, New Zealand, and North America and across Asia. Through its extensive network of auditors and experts, SAI Global works with organizations to help them build better businesses.

Influenced by an overriding focus on driving business improvement across all sectors, SAI Global has been among the first to respond to a growing need within the legal community. Bringing our 40 plus years experience in Standards and Management Systems to bear, SAI Global, in collaboration with QL, Inc. developed Law 9000-Legal Best Practice and LAW 9000-Excellence in Law, Quality Management System Standards that specifically address the unique requirements of legal professionals and practices.

The College of Law has developed a training course tailored to assist your understanding of the LAW 9000 Standard.

LAW 9000 Tier 1

Tier 1: LAW 9000-Legal Best Practice incorporates all of the requirements of ISO 9001 and thereby provides an excellent framework of internationally accepted quality business management principles and practices. In addition, the Standard addresses issues and activities unique to a legal practice such as:

- Matter Files
- Business Planning
- Risk Management Planning
- Engagement Contracts

LAW 9000 – Legal Best Practice is sold in two parts (seperately or as a set):

- LAW 9000 – Legal Best Practice; containing all the requirements to be addressed.
- Understanding LAW 9000 – containing the requirements, explanations and guidance on the principles behind the requirements.



LAW 9000 Tier 2

Tier 2: LAW 9000-Excellence in Law incorporates all the the requirements of ISO 9001 and LAW 9000-Legal Best Practice and, in addition, brings in key and sector relevant elements from the Australian Business Excellence Framework.

Benefits to your Practice

The principles of LAW 9000 can be applied in any legal practice anywhere, including small, medium and large firms, single location firms as well as firms with multiple offices across multiple jurisdictions, and corporate or government agency in-house counsel.

According to firms throughout Australia that have implemented and achieved certification to LAW 9000, the benefits are varied and include:

- Improved Effectiveness of Internal Processes
- Greater Consistency in Service Delivery
- Improved Risk Management
- Fewer Customer Complaints
- Improved Customer Communication
- Reduced Insurance Premiums

Inform...Assess

SAI Global's expertise in process based assessment and standards based certification enables us to develop client centric solutions focused on addressing the needs of your organisation and your stakeholders. SAI Global offers:

- Standards
- Certification
- Supplier Assessment and more.

Whether you are looking for certification against LAW 9000, assessment to your own goals and commitments, or supplier assessment, SAI Global has a solution.

To purchase a standard, or enquire about audits, call **1300 360 314** or visit our website. www.saiglobal.com/assurance.

thinking business...driving improvement



Performance