



**2010 Systems Award Winner**  
Best ISO 9001 (Large Category)

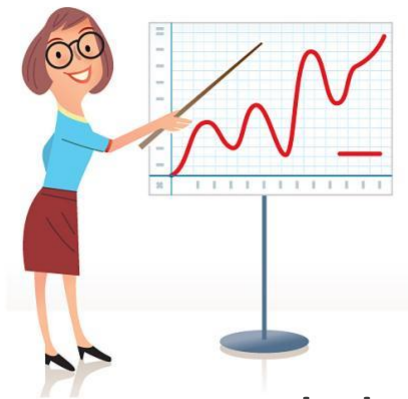


**Improve yourself 1 % each month**  
**Double your effectiveness in 5 years!**



**“Exceeding expectations to create lifetime loyalty”**

APC Logistics - 2010 Systems Award Winner - Best ISO 9001 (Large Category)



**“Measurement - The key to managing the quality”**

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**“Partnerships in Quality”**

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**“Knowledge Management through growth is the only legitimate approach”**

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**“In 2007 20% of staff had a further education qualification. In 2011 80% of staff have one.”**

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**“What if we don’t train them and they STAY”**

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**ISO 9001 → Cultural Change → Increased Performance → Growth in Productivity**

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**“They represent lifetime loyalty from our customers exceeding our expectations”**

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