

Disability Sector

Queensland Disability Services Commonwealth Disability Support



There has never been a better time to adopt the requirements of the Queensland or Commonwealth Disability Sector programs. Whilst the mandatory compliance period for adoption of the Commonwealth Standards has passed, providers in Queensland can become certified.

Both schemes address concerns regarding the lack of transparency and universal application of accreditation and certification system to provide an assurance of service quality to both consumers and the Government. Other concerns addressed by the scheme include the lack of incentive for service improvement and an ad hoc complaints and referral system.

Commonwealth Standards

The Commonwealth Disability Service Standards apply to organisations that receive funding from the Commonwealth Government for the provision of disability employment services. This may be through the Department of Family and Community Services and Indigenous Affairs (FACSIA) and the Department of Employment and Workplace Relations (DEWR).



Disability Support DSS

The quality strategy for employment services was designed to:

- Give people with disabilities better confidence in the quality of results that disability employment services achieve for them;
- Ensure all services meet, as a minimum, the Disability Services Standards;
- Make the assessment of quality more objective and measurable;
- Treat all service providers equality;
- Reduce government intervention in the day to day operation of services;
- Help services continue to improve.

Queensland Standards

This program applies to disability support service providers to certify that they meet the Queensland Disability Service Standards set down by Disability Services Queensland. The service providers to which this program applies are those that are required to comply with the Disability Services Act 1992 (Qld).



Disability Services QDSS

The Queensland Disability Services Standards is intended to:

- Achieve a culture of quality and continuous improvement
- Establish a consistent level of quality across the disability sector;
- Ensure equity across government and non-government services;
- Ensure that the delivery of services is responsive to needs of people with a disability, their families and carers;
- Ensure that people with a disability have a say in how services are best provided to them;
- Strengthen safeguards for people with a disability.

Though the deadline for certification to continue to receive funding has passed, SAI Global can still audit your systems to help determine your level of compliance.

How can we help?

Our expertise lies in assisting organizations to demonstrate their commitment and develop their potential via independent assessments. SAI Global is accredited by JAS-ANZ to audit both disability sector programs, another mandatory aspect of the scheme.

To learn more about our Disability Sector programs, visit us at www.saiglobal.com/assurance or call 1300 360 314.

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