

Peter Macdonald
Colac Adult & Community Education Inc [Colac ACE]
PO Box 382
COLAC VIC 3250

16 April 2009

Dear Peter

“People are at the centre of why services and supports need to be of the highest quality in Victoria. Better services mean better outcomes and a stronger community for people with a disability. The Quality Framework provides the structure and tools for disability service providers to deliver high quality services.”

Department of Human Services Victoria
<http://www.dhs.vic.gov.au/disability/>



Standards for Disability Services Victoria (SDSV)

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SDSV Pilot Program – Deadline June 2009

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To lock in your audit to meet the June 2009 deadline, call us on **03 9693 3573**, or **0418 326 570** or email **jeff.blutman@saiglobal.com**

Kind regards,

Jeff Blutman
Assurance Services – Australian Operations
SAI Global

Susan Meyer
Community Connections (Vic.) Ltd
PO Box 404
WARRNAMBOOL VIC 3280

16 April 2009

Dear Susan

“People are at the centre of why services and supports need to be of the highest quality in Victoria. Better services mean better outcomes and a stronger community for people with a disability. The Quality Framework provides the structure and tools for disability service providers to deliver high quality services.”

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Kind regards,

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Assurance Services – Australian Operations
SAI Global

Cheryl Umbers
Community Connections (Vic.) Ltd
PO Box 404
WARRNAMBOOL VIC 3280

16 April 2009

Dear Cheryl

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Kind regards,

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Assurance Services – Australian Operations
SAI Global

Kevin Pittman
Cooinda Terang Inc
PO Box 100
TERANG VIC 3264

16 April 2009

Dear Kevin

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Kind regards,

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Assurance Services – Australian Operations
SAI Global

Sadat-Jon Hussain
Encompass Community Services Inc
400 Pakington Street
NEWTOWN VIC 3220

16 April 2009

Dear Sadat-Jon

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Kind regards,

Jeff Blutman
Assurance Services – Australian Operations
SAI Global

Lionel Gee
Kyeema Support Services Inc
PO Box 86
PORTLAND VIC 3305

16 April 2009

Dear Lionel

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Kind regards,

Jeff Blutman
Assurance Services – Australian Operations
SAI Global

Sue Cormack
Leisure Networks Association Inc.
370 Moorabool St
GEELONG VIC 3220

16 April 2009

Dear Sue

"People are at the centre of why services and supports need to be of the highest quality in Victoria. Better services mean better outcomes and a stronger community for people with a disability. The Quality Framework provides the structure and tools for disability service providers to deliver high quality services."

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Rob McHenry
(CEO)
Leisure Networks Association Inc.
370 Moorabool St
GEELONG VIC 3220

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Dear Rob

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Kind regards,

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David Keilar
Lyndoch Warrnambool Inc
Hopkins Rd
WARRNAMBOOL VIC 3280

16 April 2009

Dear David

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Merrilee Cox
MacKillop Family Services-Barwon
PO Box 858
GEELONG VIC 3220

16 April 2009

Dear Merrilee

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Kind regards,

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Paul Lougheed
MPOWER Inc
71 Koroit Street
WARRNAMBOOL VIC 3280

16 April 2009

Dear Paul

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Annette Read
Mulleraterong Centre Inc
PO Box 358
HAMILTON VIC 3300

16 April 2009

Dear Annette

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Kind regards,

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SAI Global

Andrea Lane
Southern Way Direct Care Service Inc
PO Box 1011
WARRNAMBOOL VIC 3280

16 April 2009

Dear Andrea

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Terrence Reed
St Laurence Community Services Inc
PO Box 110
LARA VIC 3212

16 April 2009

Dear Terrence

“People are at the centre of why services and supports need to be of the highest quality in Victoria. Better services mean better outcomes and a stronger community for people with a disability. The Quality Framework provides the structure and tools for disability service providers to deliver high quality services.”

Department of Human Services Victoria
<http://www.dhs.vic.gov.au/disability/>



Standards for Disability Services Victoria (SDSV)

Persons or organisations that are registered as “Disability Service Providers” under the Disability Act 2006 in Victoria will soon be required to participate in a cyclical process of independent quality monitoring of their practices and procedures. This is required as an objective indication that registered service providers have systems in place to ensure that they comply with the Standards for Disability Services in Victoria Certification Scheme that underpin the Victorian government’s SDSV Quality Framework. The process of Independent quality monitoring under the Scheme Rules will commence from July 2009.

SDSV Pilot Program – Deadline June 2009

A few organisations have been targeted for participation in the Victorian government’s SDSV pilot program. At SAI Global, **we have audit days and qualified auditors ready for you now.** As SAI Global is a leading certification body that currently audits to the QLD Disability Service Program and against Commonwealth Disability Standards, it is appropriately experienced to deliver audit services:

- We use the approach of an auditor and an ATSU (Audit Trained Service User)
- Our audit teams know how the disability services industry works, the competing responsibilities and priorities for disability service providers and the needs and wishes of service users
- We have an audit team available in Victoria
- SAI Global has an office in Victoria, so travel costs are kept to a minimum
- We have extensive experience which we can leverage with the Disability Services Program in QLD and Commonwealth Disability Standards with some large clients like the Endeavour Foundation, Karingal Inc. and Yooralla Society of Victoria
- Our auditors are sensitive and caring to the specific needs of the disability services sector
- We have audit days ready for you now to meet the June 2009 deadline for the pilot project
- SAI Global is the leading certification body in Australia
- Once certified by SAI Global you will be eligible to display the highly recognisable “Five Ticks” StandardsMark™ – a sign of quality and excellence in the marketplace.

To lock in your audit to meet the June 2009 deadline, call us on **03 9693 3573**, or **0418 326 570** or email jeff.blutman@saiglobal.com

Kind regards,

Jeff Blutman
Assurance Services – Australian Operations
SAI Global

Maree Sandford
STAY Residential Services Association Inc
PO Box 397
HAMILTON VIC 3300

16 April 2009

Dear Maree

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Kind regards,

Jeff Blutman
Assurance Services – Australian Operations
SAI Global

Matthew Chamberlain
Department of Human Services, Barwon-South Western Region
Level 2 Cnr Fenwick & Little Malop Streets
GEELONG VIC 3220

16 April 2009

Dear Matthew

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